



Location:	202 Nicholson St, Footscray, with travel within NW & SW Metro Catchments
Classification:	OH3
Reports To:	Outreach Coordinator
Direct Reports:	Nil

The Organisation

Odyssey House Victoria (OHV) is a place of hope and positive change for individuals working towards breaking their pattern of addiction. At OHV, we believe that every person should have the opportunity to change and grow. Our diverse teams work with individuals, families and communities to reduce drug use, improve mental health and reconnect people to their family and the community. OHV provides community services for those whose lives have been affected by alcohol and other drugs and is partnering with Uniting ReGen to deliver integrated, person-centered and evidence-based treatment services as the N&W Metro AOD Service, part of the Victorian AOD sector reforms.

Position Objective

The Intensive Support Program is part of a state government initiative to provide assertive and flexible services to identify and support to clients at a higher risk of AOD related fatal and non-fatal overdose. The intention is to keep people engaged in treatment and reduce harms associated with AOD related overdose. This includes clients not currently receiving support, who are about to enter or discharge from residential programs (including withdrawal programs and prison) and people using substances in a harmful manner.

The role of the Senior AOD Outreach Clinician is to provide assertive and intensive interventions across the Southwest and Northwest Metropolitan areas. The program is based on a Care and Recovery Coordination outreach service delivery model. The AOD Outreach Clinician will assertively engage those at risk of overdose, particularly those in residential abstinence-based programs (for example residential rehab, withdrawal units and prison), as well as other cohorts known to be at high risk of overdose. The AOD Outreach Clinician provides AOD assessment, comprehensive harm reduction interventions, complex case management and sustainable linkages with other support services. This

includes opportunistic and brief therapeutic interventions inclusive of motivational interviewing, CBT and other treatment modalities.

Role Responsibilities

- Hold caseload of Intensive Support Program clients, providing assertive brief intervention and case management type interventions
- Identify individuals at risk of overdose and conduct individual overdose risk assessments
- Complete comprehensive AOD assessments
- Participate in clinical review processes
- Provide service delivery via assertive client outreach and targeted in-reach interventions to actively engage clients identified as at risk of overdose.
- Provide advanced harm reduction interventions
- Liaise with client treatment providers, inclusive of biomedical and psychological professionals and welfare agencies to collate client information and facilitate a coordinated and individualised harm reduction response
- Develop comprehensive, flexible, and individualised harm reduction and case management plans with clients
- Facilitate/attend case conferences and care team meetings to facilitate integrated and consistent treatment across services
- Provide practical assistance, such as transport to key appointments and facilitating access to relevant services
- Empower clients to access and engage with services, providing advocacy when needed
- Utilise opportunistic therapeutic interventions such as motivational interviewing, CBT and other treatment modalities.
- Work from a family inclusive framework with the aim of establishing strong and effective relationships with clients and their families as well as other key social supports to decrease harms and risks of overdose via a range of interventions
- Create thorough exit plans
- Liaise with Outreach Coordinator and Clinical Consultant regarding high risk clients and situations
- Promote the program across service systems
- Liaise with service providers that service those at risk of overdose
- Provide training and other capacity building initiatives to create a community response to prevent the occurrence of overdose
- Provide reflective clinical supervision, when and if required for staff and/or students

General

- Actively participate in ongoing professional development, individual and group supervision and relevant training as required
- Support the student placement program by supervising students as requested
- Maintain up-to-date progress notes, case files and data entry in a confidential and professional manner
- Contribute to the achievement of continuous quality improvement
- Contribute to the continuing development of OHV Child Safety policy and procedures and ensure that all staff and program areas promote and adhere to child safe practices

- Adhere to and keep informed of relevant legislative compliance requirements, and reporting any perceived breaches, risks, hazards, incidents where relevant
- Undertake other Senior Clinician duties as directed by the Outreach Coordinator

Key Selection Criteria

1. Relevant health and or welfare Tertiary Qualification e.g. in Social Work, Psychology, Nursing or Allied Health Sciences or working towards completion of relevant qualification
2. Certificate IV or above level AOD competencies, as well as competencies in dual diagnosis (or able to complete within the first 12 months of employment) **Note: refer to Appendix A for details on competencies*
3. Experience within AOD and/or Case Management service sectors
4. Experience providing outreach-based services
5. Proven ability to develop and maintain effective relationships with stakeholders
6. Advanced harm reduction intervention knowledge and skills
7. Experience working with complex clients (particularly AOD, dual diagnosis clients and those with other significant comorbidities)
8. Proven skills and experience providing assessments, client informed individual treatment plans, case management interventions and thorough discharge planning
9. Experience with best practice therapeutic approaches such as: Motivational Enhancement Therapy, Cognitive Behavioural Therapy, and Mindfulness, as well as utilising Family Inclusive Practice etc.
10. Ability to collaborate effectively with a diverse range of client cohorts (such as Aboriginal, CALD, LGBTIQ and Forensic clients) and their families experiencing problematic alcohol and other drugs use in a respectful and compassionate manner
11. Highly developed communication, advocacy and conflict resolution skills.

Essential Requirements

- Satisfactory outcome of a confidential Police Check and Working with Children Check. OHV is committed to child safety and is a child safe organisation
- Possession of a current Victorian Driver's License
- Information technology skills, including proficiency in Microsoft Office suite
- Eligibility to work in Australia.

Desirable Requirements

- First Aid Certificate.
- Current knowledge of OH&S practices.

***Appendix A**

AOD Competencies

OHV requires people in clinical positions to have the following competencies (or their equivalent). Where people do not already have these competencies OHV will invest in the person's professional development by providing them through its RTO.

The competencies required in the first 12 months of employment are:

- **CHCAOD001** - Work in an alcohol and other drugs context
- **CHCAOD002** - Work with intoxicated clients
- **CHCAOD004** - Assess needs of clients with alcohol and other drugs issues
- **CHCAOD006** - Provide interventions for people with alcohol and other drugs issues
- **CHCAOD007** - Develop strategies for AOD relapse prevention
- **CHCAOD009** - Develop and review individual alcohol and other drugs treatment plans