

# POSITION DESCRIPTION



## [After Hours Dual Diagnosis Practitioner (Short term position)]

Connexions Dual Diagnosis / Brimbank Local Adult and Older Adult Mental Health and Wellbeing Service

### About Jesuit Social Services

Jesuit Social Services is a social change organisation working to build a just society where all people can live to their full potential. We do and we influence. We accompany people and communities to foster and regenerate the web of relationships that sustain us all – across people, place and planet; and we work to change policies, practices, ideas and values that perpetuate inequality, prejudice and exclusion.

### Our Vision

Building a Just Society

### Our Mission

Standing in solidarity with those in need, expressing a faith that promotes justice.

### Our Values

- Welcoming – forming strong, faithful relationships
- Discerning – being reflective and strategic in all we do
- Courageous – standing up boldly to effect change

### Our Purpose

We work to build a just society where all people can live to their full potential – by partnering with community to support those most in need and working to change policies, practices, ideas and values that perpetuate inequality, prejudice and exclusion.

### Position details

POSITION TITLE:	[After Hours Dual Diagnosis Practitioner]
PROGRAM:	[Connexions Dual Diagnosis Program / Brimbank Local Adult and Older Adult Mental Health and Wellbeing Local Sunshine (co-located between cohealth and Jesuit Social Services sites)]
LOCATION:	[Sunshine (co-located between cohealth and Jesuit Social Services sites)]
REPORTING RELATIONSHIPS:	[This position reports directly to Connexions Program Coordinator This position doesn't have any direct reports]
EFFECTIVE DATE:	[January 2026]

## Position Purpose [

- Provide flexible, individualised specialist outreach support to people experiencing difficulties associated with dual diagnosis (co-occurring mental health and problematic substance use) including in an after-hours capacity.
- Apply a person centred, relational model of support to individuals with multiple and complex barriers to engagement including; childhood and complex trauma history, justice system involvement, homelessness, family violence, low school retention, un/underemployment and child protection involvement.
- Provide assessment, brief intervention, crisis response, outreach support, care coordination, onward referrals, and/or secondary consultation as part of a multidisciplinary team of practitioners. ]

## Program Purpose

### **Connexions Dual Diagnosis partners with Brimbank Local Adult and Older Adult Mental Health and Wellbeing Service**

Jesuit Social Services Connexions Dual Diagnosis program have partnered with cohealth to facilitate the provision of flexible, after hours outreach supports to people experiencing difficulties associated with dual diagnosis concerns. This service offering is embedded within the multidisciplinary team and services delivered by the Brimbank Local Adult and Older Adult Mental Health Wellbeing Service (Brimbank Local).

Connexions seeks to improve the quality of life of people with complex difficulties associated with mental health and substance misuse. The program provides an integrated support response, allowing for tailored support which can include clinical assessment, assertive outreach, flexible therapeutic counselling, case management, suicide prevention, drug and alcohol interventions, clinical consultancy, advocacy, and information and referral.

The Victorian Government is establishing up to 60 Local Adult and Older Adult Mental Health and Wellbeing Services, with one of these is operated by cohealth in partnership with Clarity Health Care and the University of Melbourne in the City of Brimbank.

The Brimbank Local service acts as a welcoming front door to the public mental health and wellbeing system providing easy to access, high quality treatment, care, and support to people aged 26 years and over experiencing mental illness or psychological distress whose needs cannot be met by primary and secondary mental health care providers alone. The service is free and easy to access, with no referral required. It offers the Brimbank community a flexible, user-focused service that is close to home and available when people need it. It is for people with any form of mental ill-health, connecting them with expert practitioners and compassionate care. ]

## Duties of the position [

- Work flexibly and collaboratively with the Brimbank Local services' multidisciplinary team in supporting participants (and their families/carers) experiencing difficulties associated with mental illness and/or dual diagnosis
- Conduct assertive outreach, engaging with individuals and their families/carers in community settings through offerings of intensive case management, individual counselling, case coordination, advocacy, service navigation and supported referral pathways

- Undertake duty worker responsibilities, including intake, assessments, triaging, brief interventions, and crisis response, via the Brimbank Local service (phone and in person support)
- Provide recovery-oriented, evidence-based, trauma-informed, and culturally safe direct and indirect (advocacy, case coordination, secondary consultation) service delivery to individuals and their families/ carers
- Support opportunities for individuals and their families/ carers to participate effectively in engagement, co-design and evaluation activities to improve services ]

## **Key Selection Criteria [**

1. Tertiary qualification/s and/or equivalent relevant experience in the field of mental health/alcohol and other drugs/dual diagnosis
2. Demonstrated commitment and ability to engage and work effectively with disadvantaged people, particularly those who present with mental health and substance misuse concerns, and intersect with the homeless and justice system
3. Experience in undertaking intake, assessment, and providing brief intervention support to marginalised individuals exhibiting mental health and substance misuse concerns
4. Demonstrated experience in the provision of therapeutic counselling, casework, outreach, advocacy, and support to people experiencing mental health issues and/or dual diagnosis concerns
5. Capacity to deliver recovery focused, culturally safe, trauma informed, strengths based, family inclusive supports in a dynamic, complex and changing context ]

## **Key Performance Indicators [**

- Delivery of recovery focused, culturally safe, trauma informed, strengths based, family inclusive supports to people accessing the Brimbank local service in a professional, respectful and accountable manner
- Timely and appropriate response provided to people accessing the service, and individual goals and outcomes met
- Ensure the quality, compliance and timely completion of all administrative processes, including capturing case notes and recording outcome measures
- Engage with supervision, reflective practice, professional development, and line management ]

## **Key responsibilities of Jesuit Social Services Employees**

### **[Service delivery/ Practice Framework**

- Engage and build positive and constructive relationships with internal and external stakeholders and program participants
- Deliver services consistent with program guidelines, relevant legislation and funding agreements
- Communicate clearly with others
- Manage competing priorities in a high-volume work environment
- Fulfil the reporting and administrative requirements associated with the position

- Other duties as required.

### Team work and supervision

- Work effectively as part of a team, contributing to group outputs and reflective practice
- Actively participate in regular supervision with the line manager, staff meetings and professional development opportunities.
- Engaging with and following guidance of Brimbank Local's operations manager and practice lead with day to day duties of the service ]

### Continuous Improvement and Professional Standards

- Demonstrate a commitment to own learning and development
- Commitment to risk management and continuous quality improvement processes
- Compliance with relevant legislation, Code of Conduct, policies and procedures of Jesuit Social Services

### Diversity, inclusion and culture

- Demonstrate respect and acceptance of diversity at all times and provide culturally appropriate support to all including Aboriginal and Torres Strait Islander peoples and those who identify as LGBTQIA+
- Interact with staff, participants and other stakeholders in a manner that is inclusive, respectful and non-discriminatory
- Demonstrate an understanding the identity and ethos of Jesuit Social Services

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### Mandatory Position Requirements

- Current National and International (where required) Police Check
- Current Employee Working with Children Check
- [Valid and current Australian Drivers Licence ]
- Proof of eligibility to work in Australia

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### Safeguarding Children and Young People

Jesuit Social Services takes child protection seriously, we undertake a range of checks and processes to ensure safeguarding of children, and you are required to meet the behavior standard outlined in our Code of Conduct.

### Conditions of Employment

Conditions of employment are in accordance with the current Jesuit Social Services Collective Agreement and Jesuit Social Services Policy & Procedures, including the Code of Conduct.

### Employee Acknowledgement

I, \_\_\_\_\_ (please print name) acknowledge that I have read and understood the contents of this position description.

**Employee Signature:**

**Date:**

**Position Description Approved by:**

**Leanne Acreman – General Manager of  
Housing and Complex Needs**

**Position Description Review Date:**

**6 January 2027**

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