

360Edge is growing again!



We are looking for an exceptional Senior Consultant in Health Services Evaluation

An opportunity to work with a growing and dynamic team of consultants in the health services sector with your exceptional health services consulting skills. This is a 0.8-1.0 FTE position.

360Edge is a great place to work!

We are Australia's leading health consultancy specialising in the alcohol and other drug sector and other health sectors including mental health. We provide a full suite of advisory services to help health service organisations, health systems and those who work in the sector accelerate change. We work with leading organisations, governments and not for profit agencies across Australia and internationally.

Our vision is for a thriving service system that provides the best policy and practice responses right across the spectrum of alcohol and other drug use and other health sectors including mental health. We see the alcohol and other drug sector and other health sectors as areas that have continuous improvement at their core and are resilient and adaptable to change. Our mission is to ensure governments and services have the tools they need to respond effectively and efficiently to people seeking support.

We are driven to make a positive impact in the world and strongly believe in social justice and human rights, and it drives all of our work. We believe that everyone has the right to the opportunities and privileges that society has to offer. As a lead consultancy, our values of excellence, transparency and integrity are at the core of everything we do. We live these values within the team and with our customers and collaborators.

Our team of experienced 'pracademics' take a 360 approach to viewing situations from multiple perspectives. We collaboratively and holistically work with our clients at every stage, wherever they are in the cycle of change, to achieve their goals.

The position

We are looking for exceptional research or evaluation professionals who understand the demands of frontline clinical practice and have high level critical thinking skills and experience in translating research to practice or policy.

This is an opportunity to join an outstanding team who are committed to designing, developing and managing small to large projects that make a real and significant contribution to health services improvement in the alcohol and other drug sector, from identifying a problem to finding a tailored solution.

This role provides our key services in service improvement, workforce development and health system development including funding and policy. This position will contribute their expertise across a range of short and long-term projects.

If you have experience working with complex systems in an area of clinical health and want to be part of a growing dynamic team that puts our clients and the people they work with front and centre, we'd love to hear from you!

The role of Senior Consultant provides project leadership and will contribute to:

- Project design and methodology
- Stakeholder engagement, including maintaining good working relationships with our clients and other stakeholders
- Literature review and synthesis
- Data management and analysis
- Synthesis and reporting
- Research dissemination, including training and workforce development

This position will work collaboratively with our team, our clients and other stakeholders; work within specified timeframes to the highest possible standard, and collaborate with program leaders to identify future ideas and business opportunities with existing and new clients.



You are

- Driven to do work that creates a positive practical impact for health services and the people who use them
- A creative thinker that is excited by solving unique and complex problems
- An excellent collaborator with energy and enthusiasm for working closely with both team members and our customers throughout the project design and delivery
- Resilient to a changing environment and to challenges to your work
- Independent and a self-starter, able to work remotely, sometimes in isolation, with minimal supervision
- A strong communicator with the capability to think, articulate and write logically, clearly and simply

You have

- PhD or equivalent
- A background in an area of practice/intervention related to alcohol and other drugs or mental health
- A high level of understanding and knowledge of the health sector, in particular, the alcohol and other drug and mental health sectors and their operations
- Proven experience with project managing complex projects
- A demonstrated ability to navigate and negotiate with clients to resolve complex issues
- Ability to lead multiple complex projects with skills including dynamic risk management, contract management, project costing and budgeting, resource allocation, team management, identifying business development opportunities
- Demonstrated knowledge and skills in a range of different program methodologies
- Demonstrated ability of the development and implementation of a range of methodologies
- Demonstrated ability in the development delivery, and facilitation of complex meetings, discussions, consults, and presentations
- Demonstrated ability in the production of complex engaging written products using clear, concise and appropriate language
- Demonstrated knowledge of the complexities of the Health sector
- Proven ability in the analysis of multiple complex data sets
- Experience with in-depth proposal and tender writing
- Exceptional client relationship skills with a proven ability to negotiate with clients and external partners to ensure projects remain within scope and budget
- Exceptional organisational skills showing responsiveness and the ability to prioritise your workload
- Proactive
- Exceptional attention to detail
- Exceptional communication skills
- Demonstrated ability in problem-solving
- Critical thinking ability
- Ability to follow through and own outcomes
- Adaptable
- Proficient in the use of Office products and templates
- Confidence in ability and role

The fine print

360Edge is a fully remote team, so you need to be comfortable and productive working independently from home or a remote office. Our team is based around Australia and New Zealand. Some interstate travel may be involved. We are an equal opportunity employer and welcome applications from people of all backgrounds, including women, people who are LGBTI+, Aboriginal and Torres Strait Islander people and people from culturally and linguistically diverse backgrounds. You must be able to work legally in Australia.

How to apply

If you think you have what it takes submit an application showing us how you meet the requirements of the job plus your CV to talent@360edge.com.au by 15 December 2022.

