## **AOD LEADERSHIP ACCELERATOR PROGRAM**

WORKSHOP 5 – LEADING WITH INCLUSION DAY 1



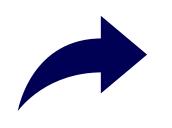


## **OVERVIEW**

## **OF THE DAY**



## **OVERVIEW OF TODAY**



#### **LEADING WITH INCLUSION**

- Inclusive Leadership
- Aspects of Diversity
- Designated Roles
- Physical Inclusivity



#### OVERVIEW – WORKSHOP 5

**DAY 1 – LEADING WITH INCLUSION** 

• 9:30am-10:30am – Aspects of Diversity

**Morning Break** (10:30am -10:45am)

- 10:45am-11:45pm Guest Speaker
- 11:45am-12:30pm Designated Roles

**Lunch Break** (12:30 – 1:00pm)

1:00pm-2:45pm – Guest Speakers

Afternoon Break (2:45pm-4:00pm)

- 2:45pm-4:00pm Physical Inclusivity
- 4:00pm-4:30pm Workshop Conclusion

End of Day 1



## **ASPECTS OF DIVERSITY**



## CHARACTERISTICS OF DIVERSITY

#### **DIVERSITY**

Diversity describes the many differences between people. It is more than just acknowledging these differences. It refers to our acceptance, appreciation and respect of differences. Each person is unique. By learning to relate to people with different characteristics and experiences, we help to create an environment that is fair and respectful.



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#### CHARACTERISTICS OF DIVERSITY

#### VISIBLE DIVERSITY

Visible diversity refers to the outer appearance of people. We cannot change these things, such as race, age and other physical features.

#### INVISIBLE DIVERSITY

Invisible diversity includes characteristics that are harder to see, including educational achievements, income or political beliefs.

- Characteristics also include physical ability, religious beliefs, gender identity, sex characteristics, age, and sexual orientation.
- Australians come from many cultural and language backgrounds.
   People may have specific cultural needs when it comes to diet, activities, languages or spiritual practise.
- It is important that you are aware of the different needs of the people so that you can provide appropriate leadership.





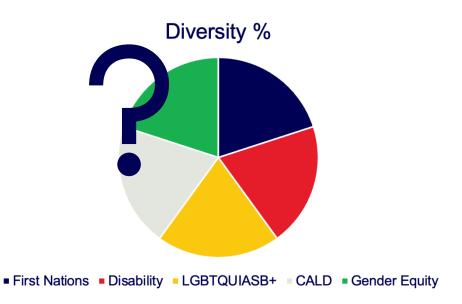
## AOD WORKFORCE DIVERSITY BREAKDOWN



#### Reflect

What do you think the breakdown is?

- For your clients and families accessing your service
- For your organisation, service and team?





## DIVERSITY IN OUR WORKFORCE

#### **Gender and sexual identity**

- The LGBTQIA+ workforce represents ~24% of the total workforce
- 65.7% identify as women
- 28.6% identify as men

#### Age

- 76.2% 36+ years
- 45% 45+ years
- 8.4% 61+ years
- 2.3% 21-25 years

#### **Experience**

- 65% have had 4 or more years experience
- 25.4% less than 3 years

VAADA Workforce Development Survey 2023



#### CULTURAL DIVERSITY



#### **First Nations**

Each year, Victoria's AOD treatment and support system helps around 40,000 people who are dependent on AOD – of this, **10% identify as Aboriginal and Torres Strait Islander.** 

AOD harms disproportionately affect Aboriginal and Torres Strait Islander communities.

Only 1.28% of the AOD workforce identified as Aboriginal or Torres Strait Islander.

Approximately 1.2 First Nations AOD workers for every 1,000 First Nations clients in Victoria, indicating a lack of cultural capacity to respond to treatment demand in Victoria.

#### Sources:

VAADA's submission to the Yoorrook Justice Commission, VAADA Workforce Development Survey 2023



#### CULTURAL DIVERSITY



#### Culturally and linguistically diverse (CALD) communities

There are **multiple** 'at risk' groups within CALD communities who are subject to AOD harms, including asylum seeker and refugee populations (especially young people)

Admission rates of CALD clients into AOD treatment are due to an **under-utilisation of services** rather than a lower need.

- 19.2% of workers speak a language other than English
- 4.2% speak a second language as part of their role in the AOD sector
- Only 45% felt competent in using interpreter services

#### Sources:

CALD AOD Report 2016, VAADA Workforce Development Survey 2023



## DESIGNATED ROLES IN THE AOD SECTOR

These positions play a crucial role in improving engagement with clients and their families, particularly within priority population.

While the benefits of these roles are clear, they often operate within existing Western mainstream systems and leadership which can present significant challenges.





## LIVED AND LIVING EXPERIENCE (LLE)



85% reported having lived experience with AOD

- 39.6% personal experience
- 45.5% family member or partner
- 5.3% are in AOD peer worker roles

VAADA Workforce Development Survey 2023

Often encounter unique challenges in professional settings:

- Stigma
- Emotional labour
- Role clarity
- Scope creep

Recognising and addressing these challenges are crucial steps for leaders aiming to create an inclusive and supportive environment for LLE team members.



# **BREAK**



#### **MATTHEW CORBETT**

## **GUEST SPEAKER**

SUBJECT MATTER EXPERT





#### DESIGNATED ROLES

A **designated role** in Australia refers to a position that is specifically identified for a particular group of people based on legislative, cultural, or organisational requirements.

**Legalities:** The Equal Opportunity Act 2010 makes it clear that special measures are allowed and are not discrimination. The law recognises that disadvantaged groups may need special assistance to ensure they receive the same opportunities as everyone else. A special measure has three requirements.



#### Why are designated roles important?

- Improve cultural safety and inclusion
- Addresses systematic disadvantages, inequities and underrepresentation
- Ensures diversity of perspectives, worldviews and practices is embedded
- Strengthen workforce diversity and representation



## SPECIAL MEASURES



#### **EXAMPLE 1:**

#### **The Darebin City Council Youth Services**

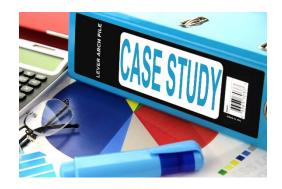
The council sought an exemption from the Equal Opportunity Act 2010 so that it could **host two women-only events**, targeting young women within the Darebin community who, due to cultural and religious reasons, would not otherwise have the opportunity to attend mixed-sex events.

The council also sought an exemption to employ only women for the duration of the two events.

The council's conduct was a special measure.



## SPECIAL MEASURES



#### **EXAMPLE 2:**

#### **Moonee Valley City Council**

The council sought to advertise and employ only people with disabilities for five trainee positions in a cafe established by the council as a social enterprise, in accordance with its Disability Action Plan, to address the under-representation of people with disabilities in the workforce.

The conduct was a special measure.



## DESIGNATED ROLES IN THE AOD SECTOR

#### What it currently looks like in our sector:

- Bicultural worker
- Aboriginal AOD worker
- Peer workers
- Cultural lead
- Chief Aboriginal Health Advisor at Department of Health
- Cultural liaison officers





# LUNCH

# JASMINE PHILLIPS & FIRDOS SALEH

## **GUEST SPEAKERS**

SUBJECT MATTER EXPERTS





# **BREAK**



## PHYSICAL INCLUSIVITY



## **DISABILITY – EQUITY & INCLUSION**



#### **Inclusive Towns Project:**

https://universaldesignaustralia.net.au/inclusive-towns-business-tourism-employment/



## DISABILITY - EQUITY & INCLUSION



#### **Activity**

Conduct a workplace audit

What does your org, do well?

Where is room for improvement?

What adjustments are realistic and what are not?

- Wheelchair access
- Visual
- Hearing
- Sensory
- More....



## WORKSHOP

## CONCLUSION



## RECAP OF WORKSHOP 5



#### **LEADING WITH INCLUSION**

- Inclusive Leadership
- Aspects of Diversity
- Designated Roles
- Physical Inclusivity



## **END OF DAY 1**