

Rural and Regional

Chair | Craig Harvey, Salvation Army

- 1. Exploring the need for an academic regional and rural addictions network (ARRAN)
- 2. The Hub: a walk-in solution for timely intervention and harm minimization in AOD services
- 3. Implementing an integrated model for mental health and AOD treatment



From challenges to solutions, responding to a changing world.

Tess Watt and Darren Stevens













Case review





Presenters

Tess Watt

Tess is the Acting Executive
Director for Community Care at
Latrobe Community Health
Service where she has been for
8 years. Tess is a fierce lived
experienced advocate for AOD
work after earning her own
recovery story. Tess currently
has a Bachelor of Counselling,
Masters of Social Work and
working through an MBA.

Darren Stevens

Darren is Acting Manager for Addiction Services at Latrobe Community Health Service overseeing a team of AOD Counsellors, Care and recovery Workers, AOD Assessors, Gambling Help Team, NSP, Therapeutic day rehab, Risk of Overdose, Non residential Withdrawal Nurses, Mobile Drug Safety Worker, Mental Health Support Programs, and the Walk-in Clinic-The Hub. Darren has a Diploma in Nursing, Bachelor of Counselling and Graduate Certificate in Management.





Beginnings

- Need identified Consumer feedback
- Problem solving Innovation Team
- Framework
- Methods used







Pilot room

Consumer Voice

- Walk through
- Recommendations
- To small but worked

CEO and **ED** Engagement

- Business case Funding
- ED Problem solving
- Opening up for space





Process of setting up Hub

Barriers / Challenges

- Marketing
- Facilities
- Staff / Culture
- Stigma







Process and Evaluation

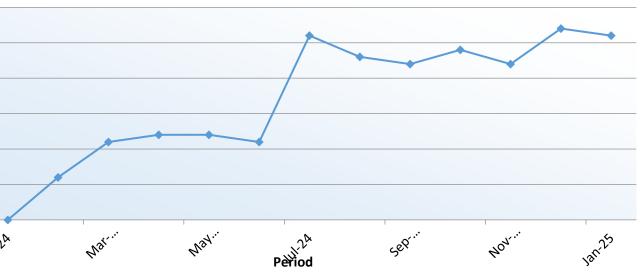
Data / Metrics / Results

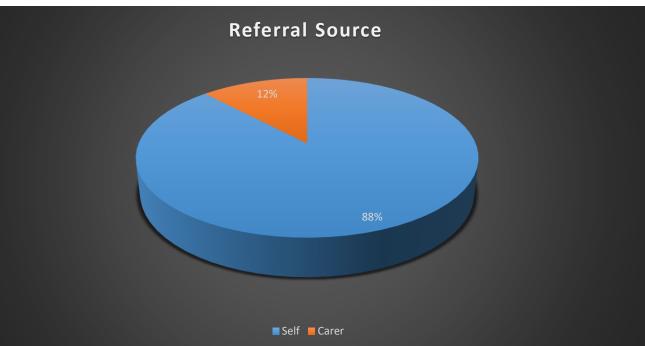
- Involvement with research
- Advocating/Soft Referrals
- Community support
- High Demand Area/Lack of resources





Client Trendline









Where to from here?

- Grants for innovation,
- Call for a review of current service system in partnership with experts in the business sector
- fund and find strategies to build consumer driven services.





Client Forecast: Linear Trendline Period



