



COLLABORATION WITH OTHER SECTORS

CHAIR: CHRIS MCDONNELL, VAADA

1. Strengthening integrated service delivery using Minkoff and Cline's Comprehensive, Continuous, Integrated System of Care approach
2. 20 years of collaboration on the delivery of a AOD focused Primary Health Care Service: The Salvation Army's Access Health Program
3. COVID learnings transformed to improve the health, housing and wellbeing of people experiencing homelessness.

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20 years of collaboration on the delivery of a AOD focused Primary Health Care Service: The Salvation Army's Access Health Program

Bec Thatcher, The Salvation Army

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20 years of collaboration on the delivery of an AOD focused Primary Health Care Service

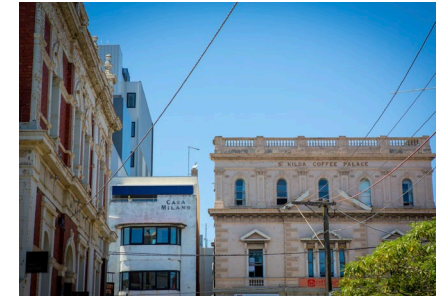
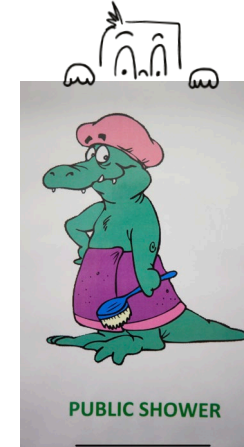
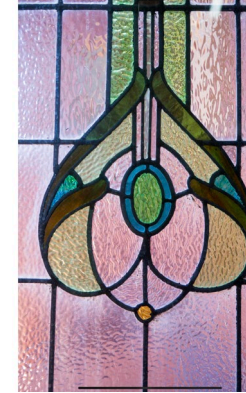
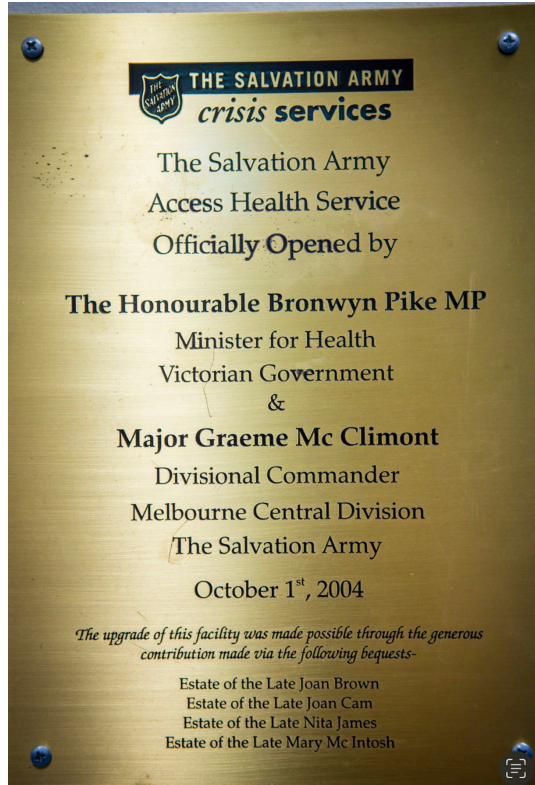


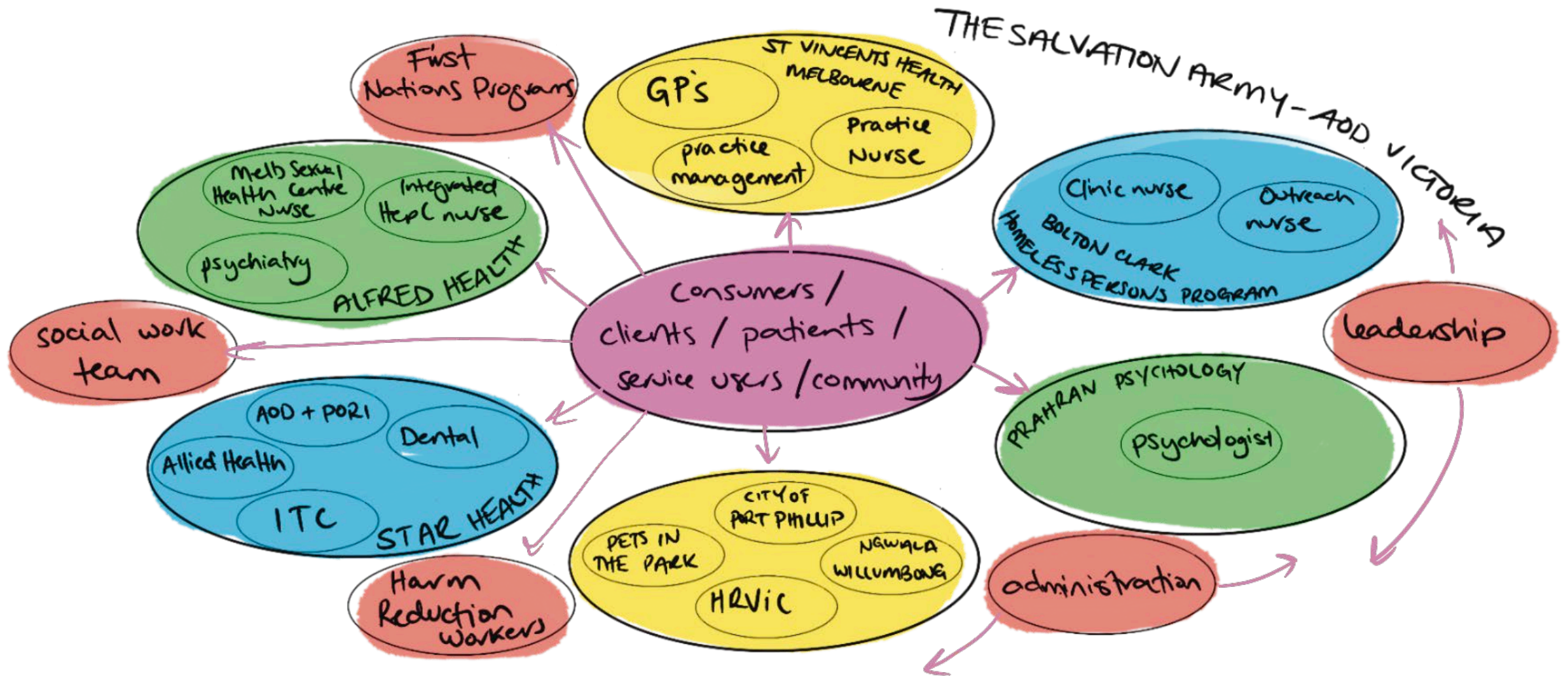
The Salvation Army's Access Health Program

WHO AM I?

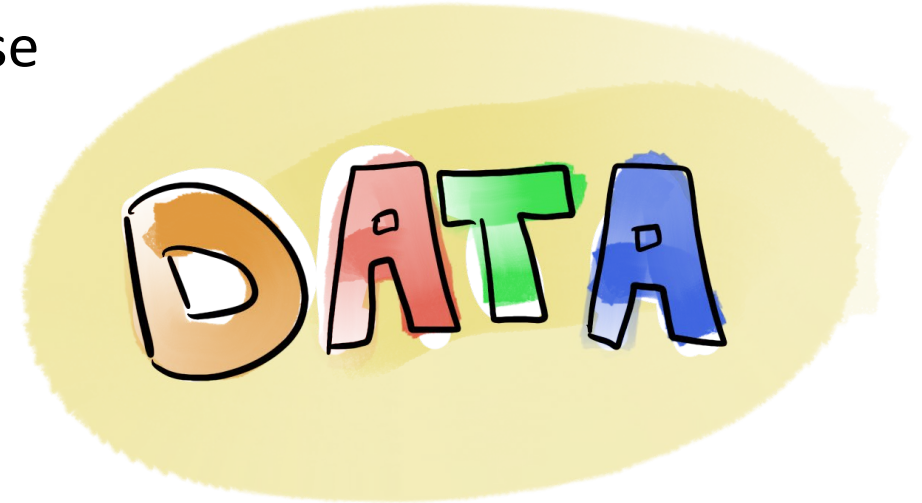


WHAT IS ACCESS HEALTH?

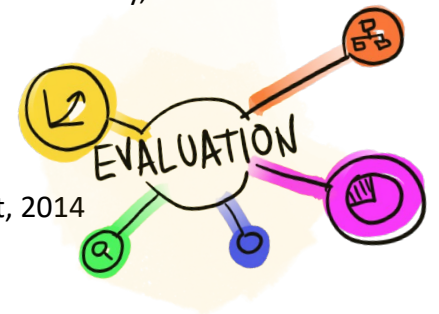




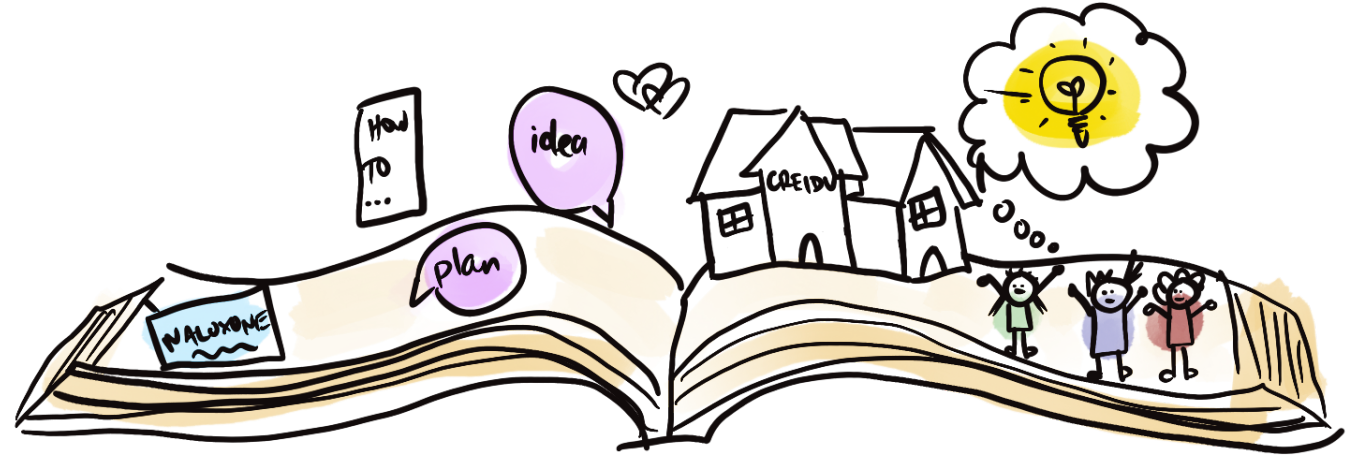
- Approx 1300 people attend AH annually
- 23% of all contacts are by Aboriginal and Torres Strait Islander People
- 59% male, 40% female, 1% non-binary/gender diverse
- Average 20 new registrations each month
 - 55% are experiencing primary homelessness
 - 90% have a diagnosed mental health condition
 - 40% are seeking to commence ORT
 - 60% have no emergency contact or next of kin
 - Primary drug of choice:
 - 40% heroin, 27% cannabis, 27% methamphetamine, 3% GHB, 3% other
 - 13% have recently released from correctional facilities
 - 50% of new service users hear about us via word of mouth from community
- When first arriving, most people are seeking AOD services including ORT, mental health services and dental services
- St Kilda NSP:
 - 30-35,000 annual visits
 - 1.2 million needles annually



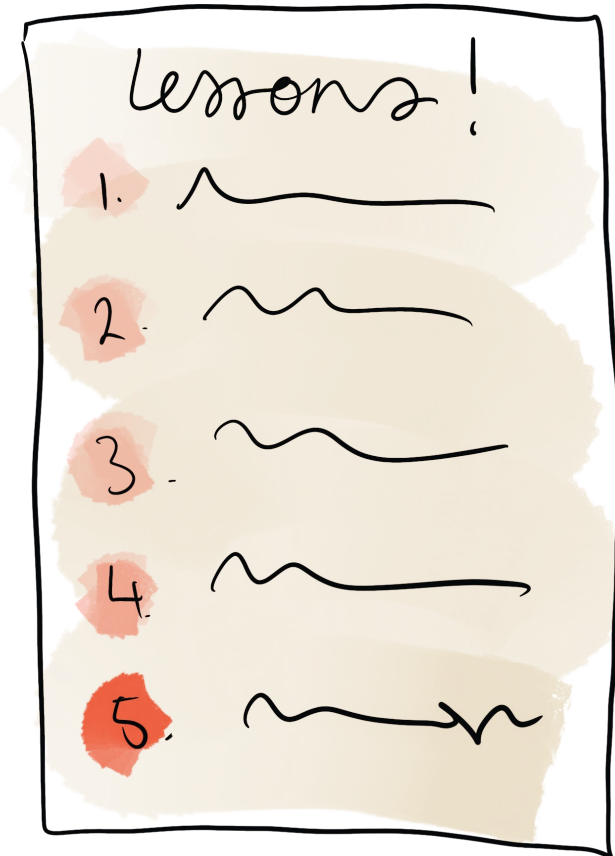
- Access Health, towards best practice in Primary Health Care by RMIT University, 2006
- Review of Services by Thomson Goodall Associates, 2008
- A Pragmatic Exchange by James Rowe, 2013
- The Talking Up Strong Report by Onemda Victorian Koori Health Unit, 2014
- 24/7 NSP Evaluation by The Burnet Institute, 2018
- Plans to conduct full evaluation in 2024...



A STORY

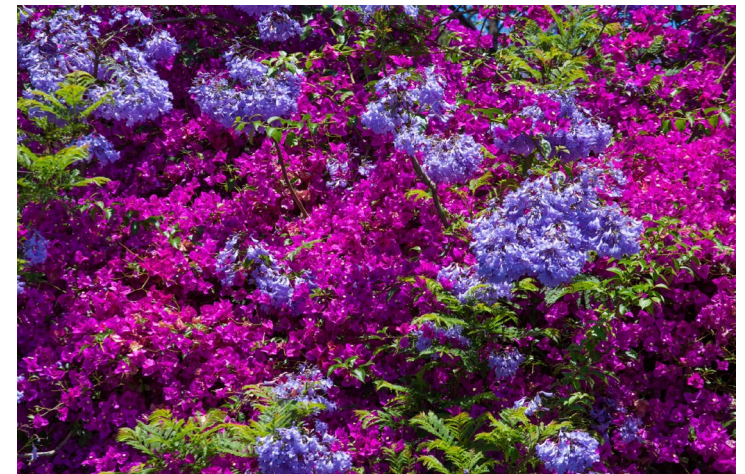


LESSONS ON COLLABORATION





Blurred roles and reduction in autonomy





Repetition and continuous consolidation





Trust / risk / vulnerability





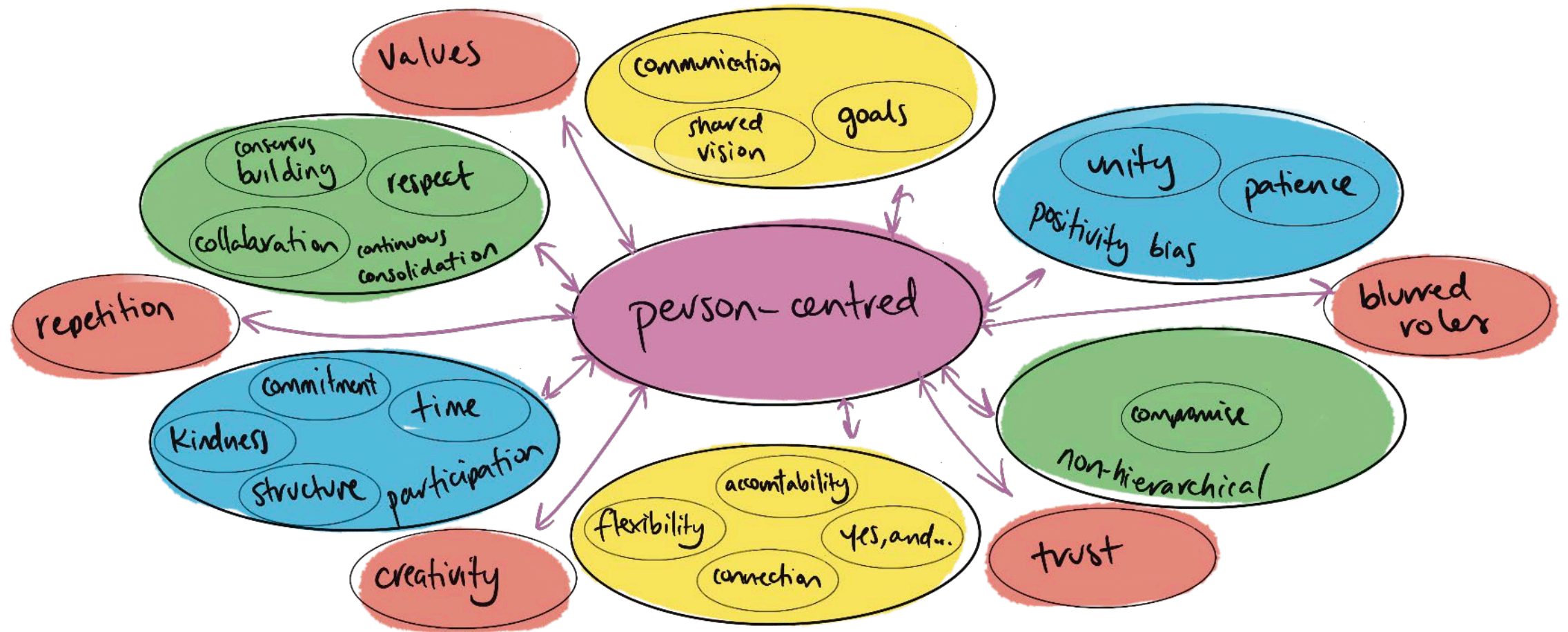
Collective values /ethics /principles





Doing the thing





THANK YOU

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