

# Then what?

## Issued recommendations

- EMR Mental Health and Alcohol and Drug Planning Council

## Collaboration with:

- EMR Regional Family Violence Partnership
- Primary Care Partnerships
- EMHSCA (EMR Mental Health Service Coordination Alliance)
- Specialist Family Violence Advisors

*“The value I have found is that through our connections, we have been able to promote the existing data in order to influence the need for engagement with MH and AOD services”*

Specialist Family Violence Advisor

# Data and planning challenges

- Organisational capacity to participate
- Organisational capability to act on findings
- Governmental leadership
- Leadership outside the AOD sector

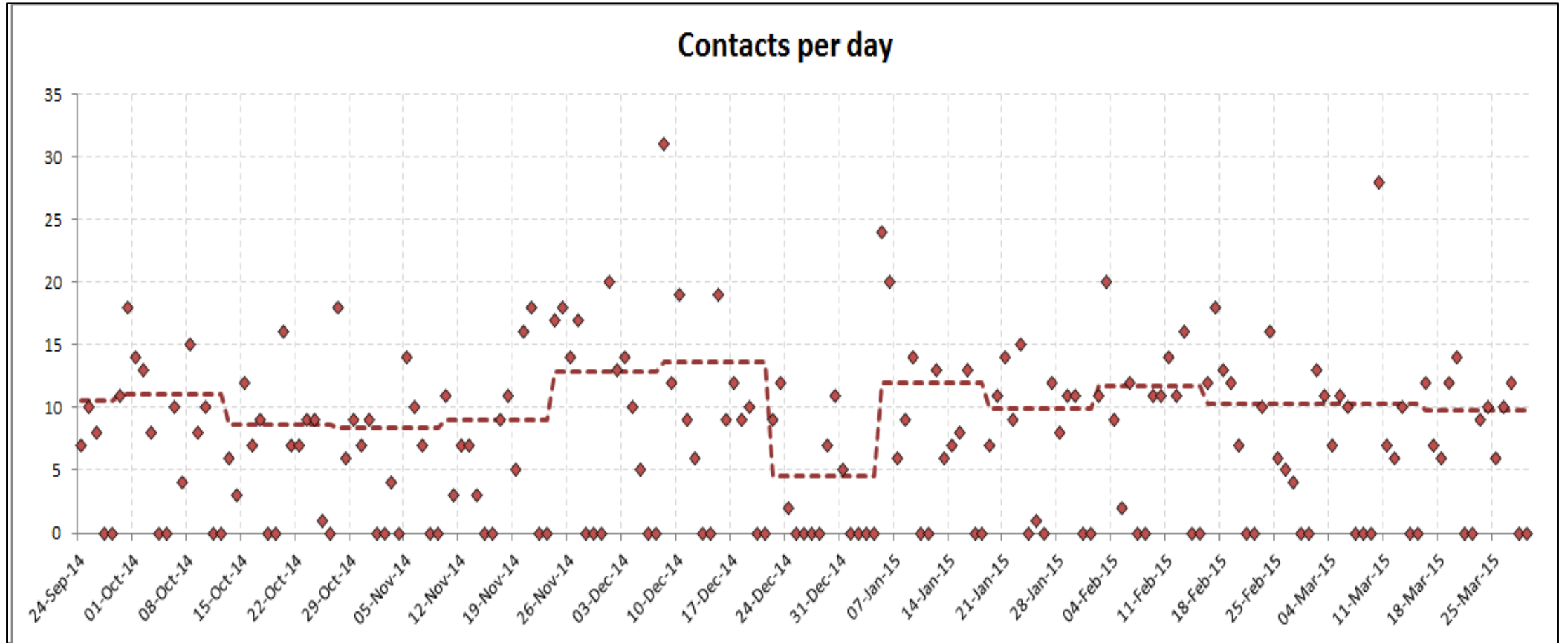


# The power of intake service data

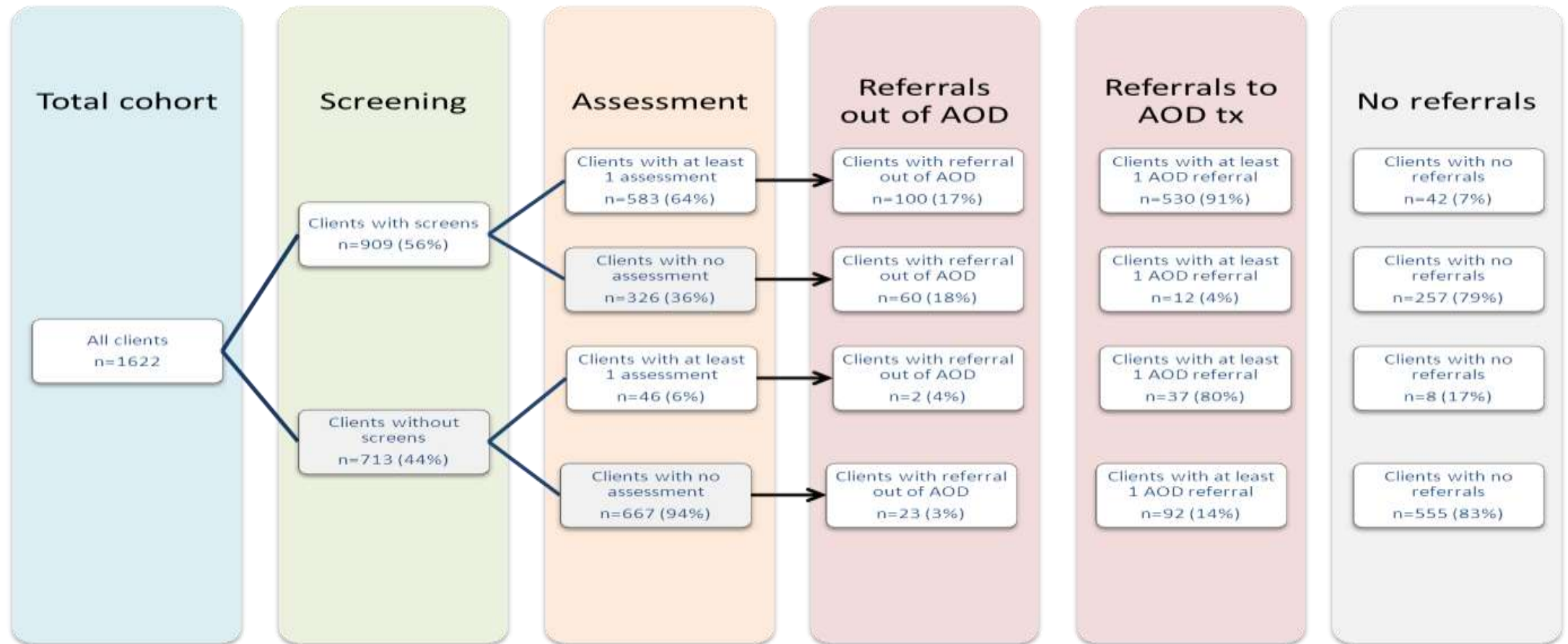
Providing intake functions in the context of program reform, service recommissioning, establishing a new service, policy review and change

Phil Dalling  
Consultant, Alcohol and Other Drug Services  
**Bayside Region**

# Providing an intake service

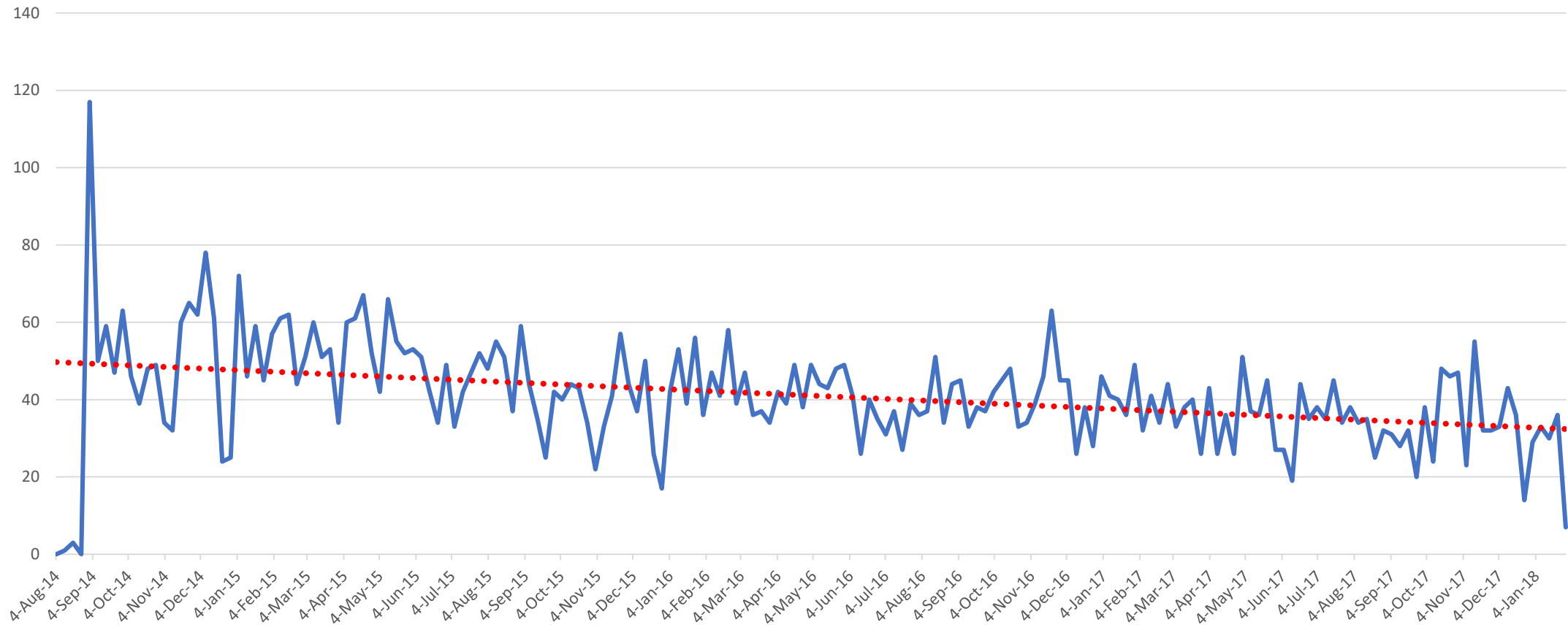


# Managing an intake service

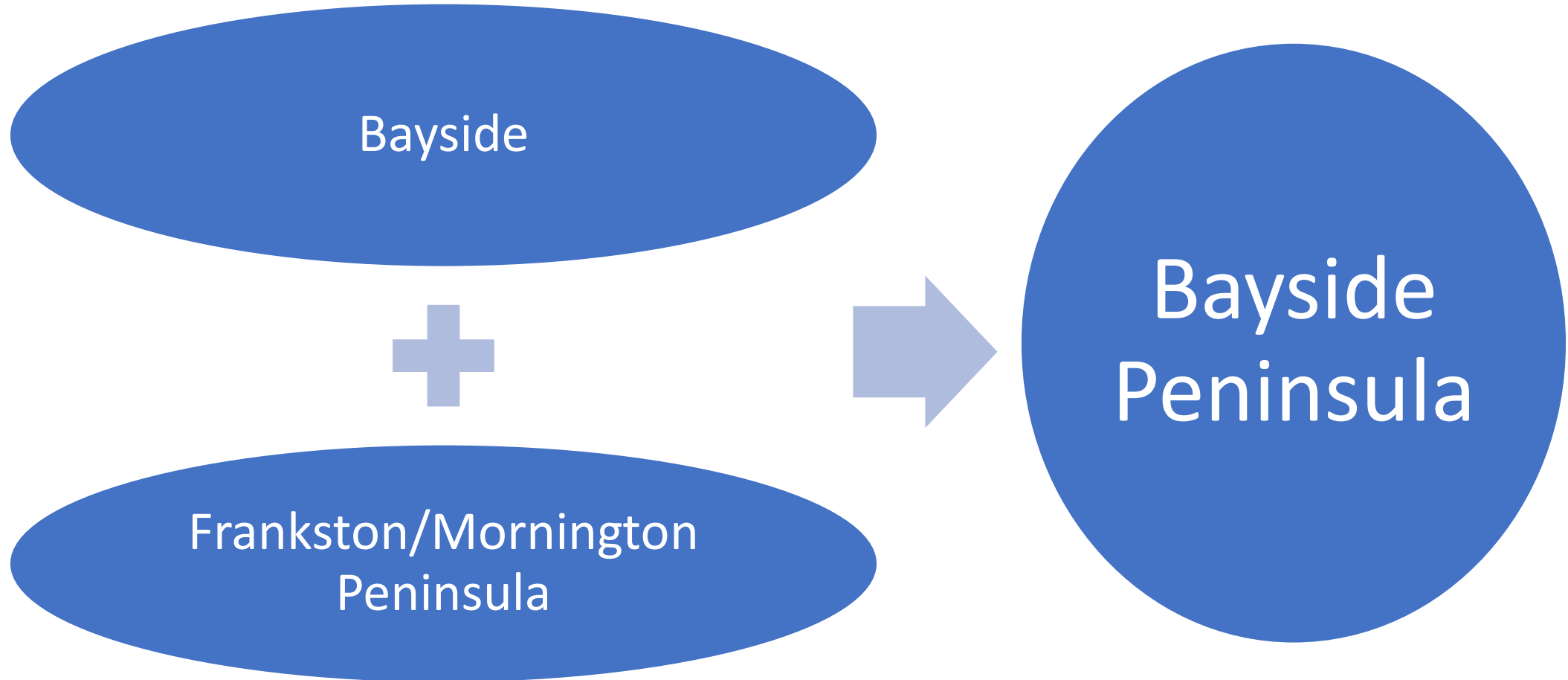


# Planning better intake for the service system

Contacts per week



# Implementing program change



# Who is my catchment based planner?

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