



VICTORIAN ALCOHOL & DRUG ASSOCIATION

Conference

# Are we doing a good job?

Exploring the public image and quality of services  
for people with alcohol and drug problems

WILLIAM ANGLISS CONFERENCE CENTRE  
555 Latrobe Street, Melbourne  
6 & 7 December 2004

## Day 1

Conference Launch:

**The Hon. Bronwyn Pike**  
Minister for Health

Keynote Speakers:

**Mr Jim Stynes**  
CEO  
The REACH Foundation

**Ms Cheryl Wilson**  
CEO  
Alcohol and Other Drug Council  
of Australia (ADCA)

**Mr David Crosbie**  
Member  
Australian National Council on Drugs  
(ANCD)

**Mr Daryl Smeaton**  
Alcohol Education and Rehabilitation  
Foundation (AERF)

**Associate Professor, Terry Laidler**  
Conference Facilitator

## Day 2

Keynote speaker:

**Ms Jelena Popovich**  
Deputy Chief Magistrate  
Melbourne Magistrates Court

Roadside saliva testing of drivers  
for illicit drugs  
**Department of Justice Drug Driving Campaign Forum**  
VAADA in conjunction with Victoria Police and the  
Department of Justice is conducting an information  
forum to provide further details and answer questions  
about roadside saliva testing of drivers for illicit drugs.

The forum will address a range of issues including:

- Drugs and driving - road safety issues
- Drug testing legislation
- Road side drug testing procedure / drug testing devices
- Communication resources

**Inspector Martin Boorman**  
Victoria Police

**Dr Philip Swann**  
VicRoads

**Mr Bill Noonan**  
Transport Workers' Union

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# Are we doing a good job?

Exploring the public image and quality of services  
for people with alcohol and drug problems

## DAY ONE Monday 6 December 2004

8.30am - 9.00am	<b>Registration</b>
	<b>PLENARY SESSION</b>
	<b>'Are we doing a good job?'</b>
9.00am - 9.15am	<b>Welcome</b> <b>Mr Neos Zavrou</b> <b>President</b> VAADA
9.15am - 9.30am	<b>Launch</b> <b>The Hon. Bronwyn Pike</b> Minister for Health
9.30 am - 10.00am	<b>Mr Jim Stynes</b> The REACH Foundation
10.00.am - 10.20 am	<b>Ms Cheryl Wilson</b> Alcohol and Other Drug Council of Australia (ADCA)
10.20am - 10.40 am	<b>Mr David Crosbie</b> Australian National Council on Drugs (ANCD)
10.40 am - 11.00am	<b>Mr Daryl Smeaton</b> AER Foundation
11.00am - 11.30am	<b>Morning Tea</b>
11.30am - 12.30pm	Facilitated Panel Discussion <b>Sector vs Non Sector</b> Facilitated by <b>Associate Professor, Terry Laidler</b>
	<b>Ms Cath Smith</b> Victorian Council of Social Service (VCOSS)
	<b>Inspector Steve James</b> Victoria Police
	<b>Ms Georgie Ferrari</b> Youth Affairs Council of Victoria (YACVic)
	<b>Mr Andrew Miller</b> Preston Leader
	<b>Ms Deb Tsorbaris</b> Homeless Persons Victoria
	<b>Ms Margaret Goding</b> St Vincent's Hospital
	<b>Mr Frank Imeneo</b> Peninsula Drug and Alcohol Centre
12.30pm - 1.30pm	<b>Lunch</b>
	<b>CONCURRENT SESSIONS</b>
1.30pm - 3.00pm	<b>Concurrent Session</b>
3.00pm - 3.30pm	<b>Afternoon Tea</b>
3.30pm - 5.00pm	<b>Concurrent Session</b>
7.30pm	<b>Conference Dinner</b>

## DAY TWO Tuesday 7 December 2004

9.00am - 9.30am	<b>Ms Jelena Popovich</b> Deputy Chief Magistrate Melbourne Magistrate's Court
9.30am - 10.30am	<b>Roadside saliva testing of drivers for illicit drugs</b> Department of Justice Drug Driver Testing Campaign
	<b>Inspector Martin Boorman</b> Victoria Police
	<b>Dr Philip Swann</b> VicRoads
	<b>Mr Bill Noonan</b> Transport Workers' Union
10.30am - 11.00am	<b>Morning Tea</b>
11.00am - 12.30am	<b>Audience discussion with the morning's presenters regarding the illicit drug driver testing campaign</b> Facilitated by <b>Associate Professor, Terry Laidler</b>
12.30pm - 1.30pm	<b>Lunch</b> <b>'Family Drug Help launch of a booklet for families on strategies for coping with a family members drinking'</b>
1.30pm - 3.00pm	<b>Concurrent session</b>
3.00pm - 3.30pm	<b>Afternoon Tea</b>
3.30pm - 3.50pm	<b>On the spot</b> The VAADA Board discuss key issues with participants raised at the conference and address the conference theme 'are we doing a good job?'
3.50pm - 4.00pm	<b>Summary and close</b> <b>Neos Zavrou</b> VAADA President

program

# workshops & presentations

## PRESENTATION STREAM

Monday 6 December 1.30 PM - 3.00 PM

### Improving Practice

Supervision: rhetoric in the A & D sector?

**Mr John de Bomford**

**Peninsula Drug and Alcohol Program**

In order to examine the anecdotal suggestion that supervision within the alcohol and other drug sector is inconsistent, irregular and of little assistance to a front line alcohol and other drug worker, the following hypothesis was tested: 'That ongoing and consistent supervision, is rhetoric within the alcohol and other drug field and is not a reality for a front line alcohol and drug worker'.

Making a difference through continuous care management and coordination

**Kate Harrington O'Brien**

**Bendigo Community Health Service**

This presentation will highlight the benefits of coordinated service delivery and considered referral that takes the client's perceived needs as one of the primary reference points in planning care where there are complex needs.

Doing a good job - an update on how a drug and alcohol service has developed and evaluated an employment program

**Ms Jacinta Burgess**

**Odyssey House Victoria**

This presentation looks at the highs and lows of the development of the employment program at Odyssey House Victoria so far, and the plans for the future. It will explore in detail a current pilot project through which similar employment programs are being established at other alcohol and drug services.

Dual diagnosis - when 'not using' is 'not an option'

**Rene de Sant'Anna and Mr Stewart Edwards**

**Odyssey House Victoria**

Historically individuals with psychiatric illnesses and or intellectual disability with co-occurring drug and alcohol issues are one of the most vulnerable and poorly serviced groups in the community. How do we as a sector move towards creating a more positive treatment experience for this client group? How can we move towards a coordinated case managed approach to the treatment of clients with co-occurring disorders? This presentation will explore the notion of inter-sectorial partnership that genuinely move towards an united delivery service which addressed the client's need.

## WORKSHOP STREAM

Monday 6 December 1.30 PM 3.00 PM

Creating the pathway to services outside drug treatment  
**Sharyn Amos, Western Region Alcohol and Drug Centre**  
**Mark Powell, South West Healthcare Psychiatric Services**

This workshop will focus on how to identify, and use, non drug treatment services to increase options and improve outcomes for one of the country's most disadvantaged client groups: people with alcohol and/or drugs-related cognitive impairment and complex needs.

Buprenorphine and beyond: perspectives on current treatment pharmacopeia

**Adrian Dunlop, Malcolm Doreian, Jay Jordens and Amy Penny**

**Turning Point Alcohol and Drug Centre**

In the first segment of this workshop, Mal Doreian will present an overview of his experiences delivering training on buprenorphine treatment to a wide range of service providers. The second segment will present preliminary findings from Turning Point's 'High dose methadone to buprenorphine methadone study'.

## PRESENTATION STREAM

Monday 6 December 3.30 PM - 5.00 PM

### Raising the profile of families and CALD communities

Drug education and prevention among culturally and linguistically diverse communities

**Louise Oliff**

**Australian Drug Foundation (ADF)**

The CLD project was initiated by the Australian Drug Foundation to ensure that its information services are accessible and relevant to CLD communities and workers in Victoria. Some of the findings and issues highlighted through this consultation process will be presented.

Ethical considerations in working with culturally and linguistically diverse communities

**Mr John Byrne**

**Australian Catholic University in partnership with Mary of the Cross Centre**

This presentation will offer a list of key ethical considerations in working with people from Culturally and Linguistically Diverse (CALD) backgrounds. It is being proposed that the integration of these ethical considerations in the work practices of alcohol and drug agencies would further enhance the public image and quality of services available to members of CALD communities.

Family continuing care

**Presenter TBA**

**The Warburton Hospital**

This presentation will focus on the quality of care and support currently provided to families of drug users and will look at how drugs affect more than just immediate users and the impact they have on families.

## WORKSHOP STREAM

Monday 6 December 3.30 PM - 5.00 PM

Benzodiazepine use and older women

**Tomi Redman**

**TRANX**

This workshop will look at two groups of women who often do not access drug and alcohol services: middle aged women who overdose on benzodiazepines and older women using benzodiazepines as prescribed by their GP. How can drug and alcohol services better assist these women with their dependency and potential abuse of benzodiazepines?

Cambodian community and family empowerment project

**Miranda Manning, Odyssey Institute of Studies**

**Sineth Sareth, Cambodian Association of Victoria**

This project brings together expertise from the drug treatment field and the Cambodian community to intervene and increase community and family knowledge and resilience in relation to youth substance use. This workshop will showcase the four main aspects of the project and the research that underpins its initiation.

No in my back lane! Exploring community perceptions of alcohol and drug services in the Melbourne CBD

**Brian Vandenberg and Michelle Thompson**

**Youth Projects Inc.**

This is a unique opportunity to see first hand some of Melbourne's most famous, infamous and newly emerging AOD services including a mobile needle and syringe program, a one-stop-shop style service for young people, a defunct injecting facility and a new primary health service for drug users. The tour will also provide an insight into how some public spaces in the city environment impact on the health and safety of drug users.

workshop

# workshops & presentations

## PRESENTATION STREAM

Tuesday 7 December 1.30 PM - 3.00 PM

### Perceptions

Eight days a week

**Sharon O'Reilly and Paulo Reid**  
**Inner South Community Health Service**

This presentation will provide an overview of an integrated drug safety and drug treatment model. It will look at an integrated site based and outreach model of service delivery aimed at reaching marginalised clients.

Oxford Houses - Opportunity, Responsibility, Accountability

**Ron Blake and Residents**  
**Oxford Houses**

Ron Blake, a resource worker with Oxford Houses will provide a brief overview of the role of Oxford Houses and will introduce residents from an Oxford House who will recount their experiences of the services available and provided within the drug sector. Residents will provide a client's perspective regarding the services provided by Victorian alcohol and other drug services.

Country Life - 'near enough' not good enough!

**Jean Wyldbore**  
**The WRAD Centre**

While the harm reduction message has preached 'clean fit every hit' little attention has been given to basic access issues, particularly in rural and regional areas. This paper examines a pilot project in South Western Victoria to establish a stronger support framework for rural and regional staff in secondary NSP. The proposal includes the staged provision of strategies for professional development, information sharing, new service initiatives, user involvement, peer education and service marketing. It is anticipated that this project will provide staff with increased confidence, greater pride in their skills and service capacity, and ensure that clients have better access to NSP services and in rural and regional Victoria.

## WORKSHOP STREAM

Tuesday 7 December 1.30 PM - 3.00 PM

### Workshops

Managers: the missing link

**Barbara Kelly, ACCESS alcohol and other drug service**  
**Trevor King, Turning Point Alcohol and Drug Centre**

A unique look at the role of managers within the AOD sector with the object of forming a networking option targeted specifically for managers.

Program Evaluation made simple

**Stefan Gruenert, Odyssey House Victoria**  
**Jan Matthews, Victorian Parenting Centre**

In this practical workshop, participants will be introduced to a range of simple approaches and tools suitable for evaluating the process, impact and outcome of their programs and ways of identifying client needs.

Families: the forgotten one's

**Frank Coughlin**  
**Latrobe Community Health Service**

Anecdotally, it has been said that "for every addicted individual, there are at least five others who are directly affected by that addiction", these people are often referred to as 'co-dependant'. As addiction treatment professionals, we are mainly concerned with treating the addicted person. However, more often than not, the families of these addicted ('dependent') individuals, do not receive the same level of help or counselling for their own issues. But where can they find help? It would appear that there is a severe lack of clinicians who are adequately trained to have any relevant knowledge of 'co-dependence', qualifying them to work with the families of addicted individuals.

## Steering Committee:

**Major David Brunt**

Salvation Army, Court and Prisons

**Mr Ron Blake**

Oxford Houses

**Ms Litsa Kane**

VAADA

**Ms Rose McCrohan**

Youth Substance Abuse Service (YSAS)

**Ms Suzan Morey**

Western Region Alcohol and Drug Centre (WRAD)

**Mr Chris McDonnell**

VAADA

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